

Student Section – Privacy Policy

Last updated: July 1, 2025

*This Privacy Policy explains how Student Section LLC ("**Student Section**," "**we**," "**our**," or "**us**") collects, uses, discloses, and safeguards your information when you use the Student Section mobile application and related services (collectively, the "**Services**").*

1 Scope & Eligibility

Student Section is intended **solely** for individuals who:

1. Are **at least 18 years old** (or the age of majority where they live, if higher); **and**
2. Can authenticate with a valid **@umich.edu Google account** (we may later admit other universities).

We **do not perform automated age-verification**; by creating an account you represent and warrant that you satisfy these requirements.

2 Information We Collect

| Category | Examples | Purpose |
|----------------------------|--|---|
| Account Identifiers | Name, university email address, phone number | Account creation & login |
| Profile Information | Google profile picture | In-app display, personalize user experience |

| | | |
|------------------------------|--|---|
| Ticket Details | Ticket barcode, event, seat/section, price | Enable escrow, transfer, resale |
| Payment Information | Stripe payment token (we never store full card number) | Process payments, remit payouts |
| Device & Log Data | IP address, browser type, OS version, device model, crash logs | Security, diagnostics, analytics |
| Communications | In-app messages, support emails | Facilitate transactions, customer support |

3 How We Use Information

We never sell or rent personal data.

We use your information to:

1. Facilitate ticket listings, escrow, sales, and electronic transfer;
 2. Authenticate users and detect fraud (including bot activity);
 3. Communicate with you via email, push notifications, and in-app messages;
 4. Provide customer support and resolve disputes;
 5. Improve, test, and secure the App through analytics and diagnostics;
 6. Comply with applicable laws, court orders, and law-enforcement requests.
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4 Legal Bases

| Purpose | Legal Basis |
|--------------------------------------|----------------------|
| Provide & operate Services | Contract performance |
| Prevent fraud & secure Services | Legitimate interests |
| Optional marketing (if ever enabled) | Consent |
| Meet legal obligations | Legal obligation |

5 Disclosures to Third Parties

| Recipient | Reason |
|---|--|
| Stripe, Inc. | Payment processing, KYC/AML, dispute handling. For more information on how Stripe handles your data, please review Stripe's Privacy Policy . |
| Google Cloud Platform & Firebase | Hosting, analytics, push notifications |
| Google OAuth | Account authentication via Google Sign-In |
| Cloudflare, Inc. | CDN services, traffic filtering, web application firewall |

Apple (App Store / App Store Connect)

App distribution, crash reporting, analytics

Docker, Inc.

Containerization and secure application deployment

Law-enforcement or regulators

To comply with subpoenas, court orders, or applicable law

We **do not share** user data with schools, sponsors, or advertisers.

6 Data Retention

We retain account and transaction records for **seven (7) years** after account closure or last activity to comply with tax, accounting, and fraud-prevention obligations, unless a longer period is required by law.

7 Security

We use administrative and technical safeguards to protect your data, including TLS encryption in transit and employ AES 256 encryption where applicable.

8 Your Rights & Choices

Depending on your jurisdiction, you may have the right to:

- Access the personal data we hold about you;
- Request correction or deletion of inaccurate or outdated data;
- Request the restriction of processing in certain circumstances;

- Receive your data in a portable format (data portability);
- Object to processing based on legitimate interests;
- Withdraw consent for any processing based on consent.

To exercise these rights, contact us at **support@studentsection.app**. We will verify your identity and respond within the timeframes required by law.

You may also update, review, or delete your account information by accessing your account settings.

9 Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Authenticate users and prevent fraudulent use of accounts;
- Remember user preferences and settings;
- Analyze app performance and usage trends;
- Deliver relevant notifications and improve your overall experience.

Most mobile platforms allow you to manage your cookie preferences through your device settings. You may also disable push notifications via OS-level settings.

10 International Transfers

When we transfer personal data outside the United States, we rely on approved contractual clauses or an equivalent legal mechanism.

11 Changes to This Policy

Material changes will be posted in-app or emailed **30 days** before taking effect. Continued use after the effective date constitutes acceptance.

12 Contact Information

Student Section LLC

Address: 2956 Vero Dr Highland, MI 48356

Email: support@studentsection.app

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